

customer background

The XL Leisure Group is the third largest travel business in the UK. It encompasses a wide range of travel services for both personal and business travel - including an internet travel portal, with both destination information and self booking facilities and added services such as insurance, an airline (offering chartered and scheduled flights) and a bespoke luxury holiday company.

The airline, XL Airways, provides services to over 50 destinations in the Caribbean, Mediterranean, Europe, North Africa and North America from 12 airports in the UK. Another part of its business, Travel City Direct, is the UK's largest tour operator and offers dedicated flights to Orlando from both London and Manchester. The firm also runs Kosmar holidays, which takes holiday makers to over 200 Greek islands.



what they bought

CommVault Backup and Restore



what it did for them

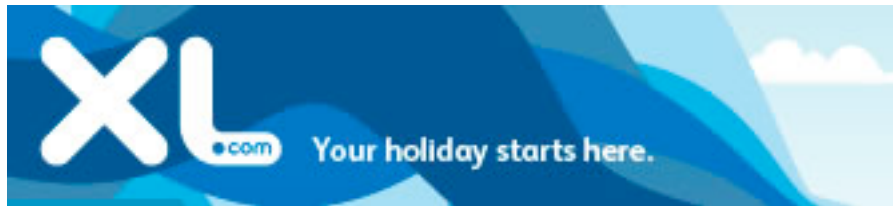
Prior to implementing their CommVault solution, XL had been struggling with VERITAS BackUp Exec and had deployed multiple versions across individual servers. The firm is now in a position to backup four separate sites using a WAN connection between each.

The system is also now a lot easier to manage, and has reduced the amount of resources the firm puts into administration, as well as having a positive impact on the amount of time staff would typically spend manually dealing with backups, data queries and content restoration.

At XL, backups which previously were laborious and time consuming now happen smoothly through the night while incremental backups are carried out through the day as and when they are required.

The system proved itself not long after installation when a server went down, losing valuable information. Using CommVault the entire server was rebuilt in a day, from scratch, with no problems at all.

The firm is planning to expand its use of CommVault's solution and has since ordered another twelve servers. Soon, it will be running 70 servers, all using CommVault - a sure sign of the confidence in the solution.



customer comments

"Simply put, if the company had not moved onto the CommVault system, we just would not be coping. Now we have more confidence in the backup process and can recover urgent data with ease, saving approximately 1.5 days of man time a week."

Tim Hemsley, IT director

